

## STATE OF WASHINGTON OFFICE OF THE FAMILY AND CHILDREN'S OMBUDSMAN

6720 FORT DENT WAY, SUITE 240, TUKWILA, WASHINGTON 98188

## **EXEMPT RECRUITMENT ANNOUNCEMENT**Office of the Family and Children's Ombudsman

POSITION: OMBUDSMAN

**OPENS:** August 5, 2003

**CLOSES:** When position is filled.

**SALARY:** \$53,000 - \$60,000 annually, depending on qualifications

**LOCATION:** Tukwila, Washington

**OVERVIEW:** The Office of the Family and Children's Ombudsman (OFCO) was established to ensure that government agencies respond appropriately both to children in need of state protection, and families and children who are involved with government agencies due to child abuse and neglect. As an independent office within the Office of the Governor, it is OFCO's mission to:

- Protect children and families from potentially harmful agency acts or omissions;
- Ensure that agency officials and state policy makers are aware of chronic and serious problems in the child protection and welfare system so they can improve services.

OFCO fulfills its mission by acting on citizen complaints, and by conducting administrative and systemic investigations. The office consists of the director, three ombudsmen, and an information specialist/office administrator. For more information visit our website at www.governor.wa.gov/ofco

## **PRINCIPAL RESPONSIBILITIES:** The ombudsman:

- Conducts investigations aimed at identifying and analyzing system-wide issues that adversely affect children and families involved in the child protection/child welfare system.
- Works with the director ombudsman and experts in the child protection/child welfare field in the development of recommendations for addressing identified systemic issues.
- Assists with the preparation of written reports to agency officials, the governor and the legislature that include findings and recommendations for improving the child protection/child welfare system.
- Provides legal analysis as needed during the complaint review process.
- Supervises legal interns.
- Represents OFCO at meetings, professional conferences, and public events.
- Develops and manages projects as assigned.

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**DESIRABLE QUALIFICATIONS:** The Office of the Family and Children's Ombudsman is most interested in candidates who meet or exceed the following criteria:

- A law degree with significant experience in child welfare law.
- A working knowledge or demonstrated interest in policy issues relating to child protection/child welfare and/or juvenile court.
- Strong research skills.
- Strong investigation skills.
- The ability to gather and analyze information in an impartial and fair manner.
- Strong writing and oral communication skills.
- Demonstrated ability to establish and maintain cooperative working relationships with individuals contacted in the course of work.
- Demonstrated ability to use a computer, and to understand and master office word and data processing programs and equipment, including the use of external data bases for investigation and research.

**COMPENSATION:** This position serves at the pleasure of the Director Ombudsman and is exempt from civil service law. The salary range is between \$53,000 - \$60,000 annually, depending upon qualifications and experience. Washington State has a generous benefits package, including health, dental, and life insurance, retirement, and an optional deferred compensation program.

**APPLICATION PROCEDURE:** Interested applicants should submit: 1) a letter of interest describing their demonstrated ability to meet the principal responsibilities and desirable qualifications outlined on the announcement; 2) a resume; 3) three professional references, and 4) a writing sample, to:

Mary Meinig, Director Ombudsman 6720 Fort Dent Way, Suite 240 Tukwila, WA 98188

The Office of the Governor is an equal opportunity employer. Women, racial and ethnic minorities, persons of disability, persons over age 40, disabled veterans, and Vietnam-era veterans are encouraged to apply. Persons of disability needing this announcement in alternative formats may call (206) 439-3870, or TTY (206) 439-3789.